

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Therapy
Skills Category	Training for Independent Living
Skills Standard Title	Use Prescribed Assistive Device Based on Client's Condition
Skills Standard Descriptor	Use prescribed assistive device based on client's condition
Skills Proficiency Level	Level 2 <i>Previously Intermediate" under CCSSF</i>
Source Code	CCSSF-T-TFI-3002-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Definition of assistive device • Types of assistive devices and their uses which may include (not limited to): ○ Orthotic devices eg splints ○ Mobility devices eg wheelchairs ○ Adaptive devices eg reachers • Communication skills • Contingencies • Escalating contingency to qualified healthcare professional • Care and safe keeping of devices. • Organisational policies and procedures which may include (not limiting to): ○ Use of prescribed assistive devices ○ Communicating with client ○ Incident management ○ Assisting in interventions in consultation with qualified personnel ○ Reinstating all tools and equipment used • Provisions of National Infection Prevention and Control Guidelines for Long-Term Care Facilities (2018), which may include (not limited to): ○ Use of personal protective equipment ○ Hygiene practices ○ Handling patients with infection ○ Outbreak ○ Hand hygiene • Relevant legal and/or industrial requirements in relation to support care functions, which may include: ○ Implementation Guide to Guidelines for Home Care (Agency for Integrated Care, Singapore) ○ Implementation Guide to Guidelines for Centre-Based Care (Agency for Integrated Care, Singapore) ○ Workplace Safety and Health Guidelines (Workplace Safety and Health Council) ○ National Infection Prevention and Control Guidelines for Long-Term Care Facilities (Ministry of Health) ○ Allied Health Professions Council (AHPC) guidelines on supervision and delegation of tasks to therapy support staff

Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: • Greet client and introduce self in accordance with organisational procedure. • Check assistive device for use in accordance with organisational procedure. • Prepare assistive device for use in accordance with organisational procedure. • Check and prepare the environment for safety in accordance with organisational procedure. • Communicate with clients which may include (not limited to) in accordance with organisational procedure: ○ Greeting ○ Explaining process ○ Having conversations ○ Checking on client readiness ○ Creating small talk ○ Acquiring information ○ Checking history (e.g. past events, actions, etc) • Apply assistive devices as prescribed by therapist in accordance with organisational procedure. • Apply prescribed assistive devices securely and safely on client for use in accordance with organisational procedure. • Adjust assistive device if necessary to suit client use in accordance with organisational procedure. • Check and test prescribed assistive devices in working condition in accordance with organisational procedure. • Explain and demonstrate use of prescribed assistive device in accordance with SOP. • Monitor client performance and report to therapist on client use of assistive device in accordance with organisational procedure. • Manage contingencies in accordance with organisational procedure.
Person-Centred Care <i>This refers to having a person centred care mind set to drive the care giver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: • Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services • To be mindful of client's need of reassurance
Performance Outcome <i>This refers to the outcome of the task on the care recipient as indication of workplace success</i>	• The support care staff is able to use prescribed assistive device based on client's condition in a manner that is respectful of client's dignity, taking into consideration his/her condition, preferences and comfort level.

